

PETITION FOR AN ENQUIRY

Plaintiff's version



**Fédération
québécoise
des massothérapeutes
agréés**

DEPUIS 1979

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Février 08

OFFICE OF THE SYNDIC

The purpose of this form is to assist you in formulating any grievances and/or complaints that you wish to draw to the attention of the Fédération québécoise des massothérapeutes. Once completed and signed, it will become an official petition for an enquiry that will enable our syndic to put an enquiry in motion.

Please provide direct answers to the best of your knowledge. This is not a test of your English grammar.

We thank you for your trust in the Federation and we will do our utmost in supporting you throughout this procedure.

Please rest assured that all members of the syndic are held to a solemn commitment to abide by the strictest confidentiality in handling all files.

Answer to the best of your ability.

Also bear in mind that from the moment you file this official enquiry form with the FQM syndic and that the massage therapist is informed thereof, **the therapist is formally prohibited from disturbing you or making contact in any way whatsoever with you under penalty of being sanctioned. (Section 55 K of the FQM Code of Ethics)**.

Object: Petition for an enquiry

IDENTIFICATION

Family name at time of birth: _____

Given name: _____

Address: _____

City: _____ Province: _____ Postal Code: _____

Telephone No.: Home: () _____ Office: () _____

What massage therapist is involved in the facts that you wish to report to us?

His/her name: _____

His/her address: _____

City: _____ Province: _____ Postal Code _____

Telephone No.: Home: () _____ Office: () _____

1- What approach does the therapist use? (Swedish, Shiatsu, Esalen, Californian, other. Please specify).

2- How did you come to know the therapist? (FQM, advertisements, reference, acquaintance, word of mouth, other).

3- According to you, how many times did you consult the therapist?

4- What fees did the therapist charge and what were the terms of payment? (Cash, cheque, ~~exchange~~, trade, other).

5- How much money did you pay to the therapist as fees? Do you have any receipts in your possession? If so, could you provide us with a copy of the originals?

6- Do you remember the exact dates of the consultations (diary, etc.)?

7- Before consulting, did you have a professional or personal relationship with this massage therapist? (friendship, relative, colleague, neighbour, student, etc.) Please explain:

8- For what reason(s) did you consult?

9- From your standpoint, did the massage therapist clearly explain to you the therapeutical approaches, objectives and strategies that applied to your case before undertaking the treatment?

10- Has the massage therapist already provided you with or suggested other complementary services not recognized as a part of the practice of massage therapy? (For instance, mediation workshops, car pooling, sale of products and/or cassettes, readings of tarot cards or clairvoyance, numerology or other, psychotherapy, sexology services, conferences, courses, minor mutual support services, etc.)

11-Did you notice whether or not the massage therapist's diplomas were clearly displayed in the consultation office?

12- Did consultation always take place in the massage therapist's office? Explain.

13- Did the massage therapist suggest to you and/or invite you to meet with him away from the office, in a setting other than that of massage therapy? (For instance, at a restaurant, date, invitation to his home, with friends, etc.).

14- Have you kept a personal diary, or taken down notes of your experience at the time of the incident?

15- Has your massage therapist offered you presents, made advances or displayed ambiguous attitudes or behaviour that could have led you to feel indebted to him in any way whatsoever?

16- Is there a witness or someone who can testify on your behalf and/or corroborate the information that you are drawing to our attention? If so, can you provide us with that person's name, address and telephone number?

17- Did you have to consult with some other health care professional (physician, psychologist or other) following your meeting with the practitioner in massage therapy?

18- To your knowledge, are there other people who may have been harmed and/or inconvenienced in their integrity by the attitude or behaviour of this massage therapist? If so, do you have any information in this respect? Would these people accept to testify as you are doing? Explain:

Please read carefully the copy of the FQM Code of Ethics that we have enclosed herein and indicate for us in the following section all non-compliances with professional ethics that you believe in good faith were committed by the practitioner in massage therapy.

Now please check:

All the sections in the FQM Code of Ethics that in your view were violated.

All the sections with offences where you are capable of providing tangible evidence.

Chapter 2: Duties and obligations to the public

Violation to
the Code

Evidence
providable

Article 2 _____	()	()
Article 3 _____	()	()
Article 4 _____	()	()
Article 5 _____	()	()

Chapter 3: Duties and obligations to the client

3.1 General provisions

Article 6 _____	()	()
Article 7 _____	()	()
Article 8a _____	()	()
Article 8b _____	()	()
Article 8c _____	()	()
Article 8d _____	()	()
Article 8e _____	()	()
Article 9 _____	()	()
Article 10 _____	()	()
Article 11 _____	()	()
Article 12 _____	()	()
Article 13a _____	()	()
Article 13b _____	()	()
Article 13c _____	()	()
Article 13d _____	()	()
Article 13e _____	()	()
Article 13f _____	()	()

3.2 Integrity

Article 14 _____	()	()
Article 15 _____	()	()
Article 16 _____	()	()
Article 17 _____	()	()
Article 18a _____	()	()
Article 18b _____	()	()
Article 19 _____	()	()
Article 20 _____	()	()
Article 21 _____	()	()
Article 22a _____	()	()
Article 22b _____	()	()
Article 22c _____	()	()

3.3 Availability and diligence

	Violation to the Code	Evidence providable
Article 23 _____	()	()
Article 24 _____	()	()
Article 25 _____	()	()
Article 26a _____	()	()
Article 26b _____	()	()
Article 26c _____	()	()
Article 26d _____	()	()
Article 26e _____	()	()
Article 26f _____	()	()
Article 26g _____	()	()
Article 26h _____	()	()
Article 26i _____	()	()
Article 26j _____	()	()
Article 26k _____	()	()
Article 26l _____	()	()
Article 26m _____	()	()

3.4 Liability

Article 27 _____	()	()
Article 28 _____	()	()

3.5 Independence and disinterestedness

Article 29 _____	()	()
Article 30 _____	()	()
Article 31 _____	()	()
Article 32 _____	()	()
Article 33 _____	()	()
Article 34 _____	()	()
Article 35 _____	()	()
Article 36 _____	()	()

3.6 Confidentiality

Article 37 _____	()	()
Article 38 _____	()	()
Article 39 _____	()	()
Article 40 _____	()	()
Article 41 _____	()	()

3.7 Access to records

	Violation to the Code	Evidence providable
Article 42 _____	()	()
Article 43 _____	()	()
Article 44 _____	()	()

3.8 Determination and payment of fees

Article 45a _____	()	()
Article 45b _____	()	()
Article 45c _____	()	()
Article 45d _____	()	()
Article 46 _____	()	()
Article 47 _____	()	()
Article 48 _____	()	()
Article 49 _____	()	()
Article 50 _____	()	()
Article 51 _____	()	()

3.9 Issuance of receipts for massage therapy

Article 52 _____	()	()
Article 53a _____	()	()
Article 53b _____	()	()
Article 53c _____	()	()
Article 54 _____	()	()

Chapter 4: Duties and obligations to the Federation and to the practice of massage therapy

4.1 Acts that derogate from the dignity of the practice of massage therapy

Article 55a _____	()	()
Article 55b _____	()	()
Article 55c _____	()	()
Article 55d _____	()	()
Article 55e _____	()	()
Article 55f _____	()	()
Article 55g _____	()	()
Article 55h _____	()	()
Article 55i _____	()	()
Article 55j _____	()	()
Article 55k _____	()	()
Article 55l _____	()	()
Article 55m _____	()	()
Article 55n _____	()	()

4.2 Relations with the Federation and with fellow members	Violation to the Code	Evidence providable
Article 56 _____	()	()
Article 57 _____	()	()
Article 58 _____	()	()

4.3 Contribution to the advancement of the practice of massage therapy

Article 59 _____	()	()
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Chapter 5: Sale of products

Article 60 _____	()	()
Article 61 _____	()	()

Chapter 6: Conditions, restrictions and obligations related to advertising and representation

Article 62 _____	()	()
Article 63 _____	()	()
Article 64 _____	()	()
Article 65 _____	()	()
Article 66 _____	()	()
Article 67 _____	()	()
Article 68 _____	()	()
Article 69 _____	()	()
Article 70 _____	()	()

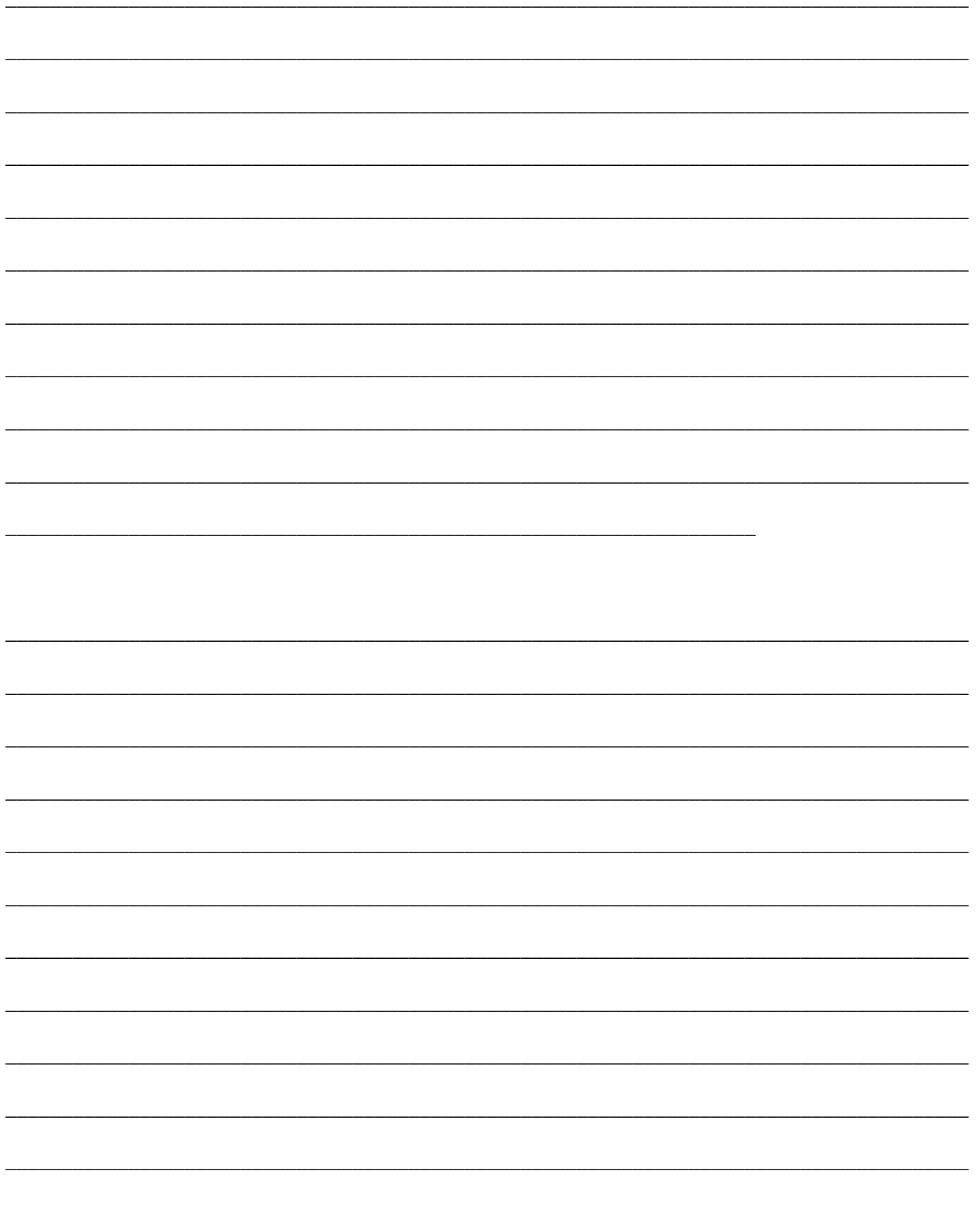
Chapter 7: Terms of use of the graphic symbol of the Federation

Article 71 _____	()	()
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In addition to the questionnaire, please describe in your own words all the circumstances relating to the experience that you had with your therapist.

Please remember to include all additional information that you feel is pertinent for completing the enquiry.

Please give all possible details relating to the offences that you identify in the Code of Ethics since our only supervisory power over the professional practice of our members resides within the scope of the Code.



SOLEMN AFFIRMATION

I, _____ in the City of _____
on this _____ day of the month of _____ in the year 200__ , do hereby formally and sincerely state that the facts that I have disclosed in the enclosed report that I am handing over to authorities at the Office of the Syndic at the Fédération québécoise des massothérapeutes (FQM), are true, and that I am disclosing them in complete good faith with the intention that FQM representatives conduct an enquiry into the professional acts of the massage therapy practitioner whose name is Mr., Mrs., Miss, Ms. _____, a member in good standing of the FQM.

I also hereby authorize the syndic, his representatives, the members of the FQM Board of Directors, as well as their legal advisors to take cognizance of the personal information as well as the facts contained in this petition for an enquiry so that the enquiry process may proceed. I also agree to cooperate with the authorities to the best of my knowledge, and I retain without any prejudice for myself, all my rights in law before other civil and/or criminal jurisdictions for taking action against the said massage therapy practitioner.

Plaintiff's signature